

Care Management test for admin users

Author: April Taylor

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4. Chapter: Care Management test for admin users

1. Care Management test for admin users Questions

4.1.1. When a care manager searches by the “PO Patients” option, they are ...

Author: April Taylor

When a care manager searches by the “PO Patients” option, they are searching for:

Please choose only one answer:

- All patients they are personally associated with
- All patients associated with the providers that they are aligned with
- All patients across all POs in the applications
- All patients within their department that they are not associated with

Check the answer of this question online at QuizOver.com:

Question: [2 When a care manager searches by PO Patients April Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-2-when-a-care-manager-searches-by-po-patients-april-managemen?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-2-when-a-care-manager-searches-by-po-patients-april-managemen?pdf=1505>

4.1.2. "My Patient" search will only display patients who are directly lin...

Author: April Taylor

"My Patient" search will only display patients who are directly linked to the care manager.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [My Patient search will only display patients April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-my-patient-search-will-only-display-patients-april-taylor-car?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-my-patient-search-will-only-display-patients-april-taylor-car?pdf=1505>

4.1.3. A user can access “Advanced Search” ONLY from the home page dashboard.

Author: April Taylor

A user can access “Advanced Search” ONLY from the home page dashboard.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [A user can access Advanced Search ONLY from April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-a-user-can-access-advanced-search-only-from-april-taylor-care?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-a-user-can-access-advanced-search-only-from-april-taylor-care?pdf=1505>

4.1.4. Select all statements that are TRUE regarding Secure Messaging:

Author: April Taylor

Select all statements that are TRUE regarding Secure Messaging:

Please choose all the answers that apply:

- Staff users can message other users that are within the same physician organization
- All secure message recipients will also receive an email alert
- Patient can read secure messages directly from their personal email
- Patient charts cannot be attached to secure messaging

Check the answer of this question online at QuizOver.com:

Question: [Select all statements that are TRUE regarding April Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-select-all-statements-that-are-true-regarding-april-care-mana?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-select-all-statements-that-are-true-regarding-april-care-mana?pdf=1505>

4.1.5. Patients can send secure messages through the portal to a Wellcenti...

Author: April Taylor

Patients can send secure messages through the portal to a Wellcentive user.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Patients can send secure messages through April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/patients-can-send-secure-messages-through-april-taylor-care-management?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/patients-can-send-secure-messages-through-april-taylor-care-management?pdf=1505>

4.1.6. "Advanced" searches can be saved by the creator and accessed at a f...

Author: April Taylor

"Advanced" searches can be saved by the creator and accessed at a future time.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Advanced Searches can be saved by the creator April Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-advanced-searches-can-be-saved-by-the-creator-april-care-mana?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-advanced-searches-can-be-saved-by-the-creator-april-care-mana?pdf=1505>

4.1.7. Care managers are (check all that apply):

Author: April Taylor

Care managers are (check all that apply):

Please choose all the answers that apply:

- Set up with the same role as a PCP in Wellcentive
- Able to see all patients across all organizations if they choose to
- Able to follow-up on patient care
- Able to track and document outreach

Check the answer of this question online at QuizOver.com:

Question: [Care Managers are check all that apply : April Taylor Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-care-managers-are-check-all-that-apply-april-taylor-managemen?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-care-managers-are-check-all-that-apply-april-taylor-managemen?pdf=1505>

4.1.8. A Community Care Plan (check all that apply):

Author: April Taylor

A Community Care Plan (check all that apply):

Please choose all the answers that apply:

- Can be added from a template
- Can be created on an individual patient basis
- Tracks follow-up activities
- Can be used to run reports to gauge utilization

Check the answer of this question online at QuizOver.com:

Question: [A Community Care Plan check all that apply April Taylor Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-a-community-care-plan-check-all-that-apply-april-taylor-manag?pdf=1505>

Interactive Question:

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4.1.9. Comments made in Outreach Assistant are viewable by patients by def...

Author: April Taylor

Comments made in Outreach Assistant are viewable by patients by default.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Comments made in Outreach Assistant are April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-comments-made-in-outreach-assistant-are-april-taylor-care-man?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-comments-made-in-outreach-assistant-are-april-taylor-care-man?pdf=1505>

4.1.10. Currently users can share Advanced Patient “Saved Searches” with ot...

Author: April Taylor

Currently users can share Advanced Patient “Saved Searches” with others in their hierarchy level.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Currently users can share Advanced Patient April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-currently-users-can-share-advanced-patient-april-taylor-care?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-currently-users-can-share-advanced-patient-april-taylor-care?pdf=1505>

4.1.11. Users have the ability to filter patient searches by the initiative...

Author: April Taylor

Users have the ability to filter patient searches by the initiatives in which they are enrolled.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Users have the ability to filter patient April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-users-have-the-ability-to-filter-patient-april-taylor-care-ma?pdf=1505>

Interactive Question:

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4.1.12. Once a user has been created in Wellcentive, their profiles cannot ...

Author: April Taylor

Once a user has been created in Wellcentive, their profiles cannot be changed; the administrator has to delete and recreate the user with updated information as needed.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [Once a user has been created in Wellcentive April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-once-a-user-has-been-created-in-wellcentive-april-taylor-care?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-once-a-user-has-been-created-in-wellcentive-april-taylor-care?pdf=1505>

4.1.13. What tool/s would an administrator use to monitor care manager acti...

Author: April Taylor

What tool/s would an administrator use to monitor care manager activity? (Check all that apply)

Please choose only one answer:

- Settings > Logs > System Log
- Only Wellcentive employees can access this info
- Administrative > Access log
- Community Care Plan
- Care Management Utilization Reports

Check the answer of this question online at QuizOver.com:

Question: [What tool/s would an administrator use to April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/what-tool-s-would-an-administrator-use-to-april-taylor-care-management?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/what-tool-s-would-an-administrator-use-to-april-taylor-care-management?pdf=1505>

4.1.14. An existing Community Care Plan template can be modified by an admi...

Author: April Taylor

An existing Community Care Plan template can be modified by an administrator.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [An existing Community Care Plan template April Taylor Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-an-existing-community-care-plan-template-april-taylor-managem?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-an-existing-community-care-plan-template-april-taylor-managem?pdf=1505>

4.1.15. An administrator can add a new initiative.

Author: April Taylor

An administrator can add a new initiative.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [An administrator can add a new Initiative. April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-an-administrator-can-add-a-new-initiative-april-taylor-care-q?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-an-administrator-can-add-a-new-initiative-april-taylor-care-q?pdf=1505>

4.1.16. An initiative in Wellcentive refers to:

Author: April Taylor

An initiative in Wellcentive refers to:

Please choose only one answer:

- A federal or state program in which the Physician Organization is participating
- A specific social campaign in which a group of patients is enrolled in (varies by state)
- A means to group and filter groups of patients
- None of the above

Check the answer of this question online at QuizOver.com:

Question: [An Initiative in Wellcentive refers to: April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-an-initiative-in-wellcentive-refers-to-april-taylor-care-mana?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-an-initiative-in-wellcentive-refers-to-april-taylor-care-mana?pdf=1505>

4.1.17. It is possible to enroll multiple patients at one time in a selecte...

Author: April Taylor

It is possible to enroll multiple patients at one time in a selected initiative.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [It is possible to enroll multiple patients April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-it-is-possible-to-enroll-multiple-patients-april-taylor-care?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-it-is-possible-to-enroll-multiple-patients-april-taylor-care?pdf=1505>

4.1.18. Administrators have the ability to create customized (Check all tha...

Author: April Taylor

Administrators have the ability to create customized (Check all that apply):

Please choose all the answers that apply:

- Care Plan Templates
- Assessments/ Surveys
- Forms
- Initiatives
- Reminder letter templates

Check the answer of this question online at QuizOver.com:

Question: [Administrators have the ability to create April Taylor Care Management](#)

Flashcards:

<http://www.quizover.com/flashcards/administrators-have-the-ability-to-create-april-taylor-care-management?pdf=1505>

Interactive Question:

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4.1.19. A care manager has the ability to edit a Community Care Plan for an...

Author: April Taylor

A care manager has the ability to edit a Community Care Plan for an individual patient.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [A Care manager has the ability to edit a April Taylor Management](#)

Flashcards:

<http://www.quizover.com/flashcards/question-a-care-manager-has-the-ability-to-edit-a-april-taylor-managem?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-a-care-manager-has-the-ability-to-edit-a-april-taylor-managem?pdf=1505>

4.1.20. When a patient is inactivated in Wellcentive, they are deleted from...

Author: April Taylor

When a patient is inactivated in Wellcentive, they are deleted from the database.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [When a patient is inactivated in Wellcentive April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-when-a-patient-is-inactivated-in-wellcentive-april-taylor-car?pdf=1505>

Interactive Question:

<http://www.quizover.com/question/question-when-a-patient-is-inactivated-in-wellcentive-april-taylor-car?pdf=1505>

4.1.21. An assessment can be embedded in a Community Care Plan template and...

Author: April Taylor

An assessment can be embedded in a Community Care Plan template and be accessed from the outreach assistant.

Please choose only one answer:

- True
- False

Check the answer of this question online at QuizOver.com:

Question: [An assessment can embedded into a Community April Taylor Care Quest](#)

Flashcards:

<http://www.quizover.com/flashcards/question-an-assessment-can-embedded-into-a-community-april-taylor-care?pdf=1505>

Interactive Question:

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4.1.22. Which of the following is true about the Quick Search feature in We...

Author: April Taylor

Which of the following is true about the Quick Search feature in Wellcentive?

Please choose all the answers that apply:

- Quick Search can be accessed from all screens in the application
- A user can search by entering a phone number in the Quick Search field
- Quick Search field is limited to ONLY the patients aligned with the care manager conducting the search
- Quick Search is limited to all patients directly assigned with the care manager conducting the search and all patients aligned with the provider associated with the care manager

Check the answer of this question online at QuizOver.com:

Question: [Which of the following is true about the April Taylor Care Management](#)

Flashcards:

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Interactive Question:

<http://www.quizover.com/question/question-which-of-the-following-is-true-about-the-april-taylor-care-ma?pdf=1505>

4.1.23. An administrator builds a new Assessment/ Survey in Wellcentive but...

Author: April Taylor

An administrator builds a new Assessment/ Survey in Wellcentive but the care manager is not able to access it from a patient's chart. Which of the following statements is true?

Please choose only one answer:

- Only a Wellcentive employee can build an Assessment; administrators cannot
- The newly built assessment is still in "Read Only" mode
- The assessment is not attached to a Community Care Plan template
- The care manager does not have the right access to the Assessments/ Survey section

Check the answer of this question online at QuizOver.com:

Question: [An administrator builds a new Assessment/ April Taylor Care](#)

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